

Terms and Conditions FILMFIT

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1. Introduction

These Terms and Conditions govern the relationship between FILMFIT and its customers regarding the installation of architectural window film. By engaging FILMFIT for services, customers agree to abide by these terms.

2. Limitation of Liability

FILMFIT is not liable for any glass breakage occurring during or after the installation process. We provide professional opinions and recommendations based on our expertise, but the ultimate decision regarding the suitability of window films lies with the customer. Customers are advised to conduct their own research on window films before making a decision.

3. Deposits

Deposits are required to secure a booking with FILMFIT. Once a booking is made, deposits become non-refundable after either confirming a date or after 24 hours, whichever comes first.

4. Payment Terms

Customers are required to pay the full sum for services rendered by FILMFIT within 5 working days of installation completion. In cases where work is only partially complete, interim invoices may be issued, which must be paid in full within 5 working days.

5. Refunds

Final payments made after installation are non-refundable. Once services are completed, refunds will not be issued.

6. Warranty

Warranty on window films is as specified in the quote or invoice. However, it is important to note that warranty is provided solely by the manufacturer of the window film and not by FILMFIT. Customers are encouraged to refer to the manufacturer's warranty guide for details.

7. Damage

FILMFIT is not responsible for any scratches or damage to the window film occurring after installation. It is the responsibility of the customer to handle the installed window film with care.

8. Contact Information

For any inquiries regarding warranty or other concerns, customers are encouraged to get in touch with FILMFIT via contact information found on website.

These Terms and Conditions are subject to change without prior notice. Customers are advised to review them periodically for updates. By engaging FILMFIT's services, customers acknowledge and accept these Terms and Conditions in their entirety.

Regards,

The FILMFIT Team